# Minutes of the September 2012 Faculty Council Meeting Tuesday, September 4, 2012, 5 PM Hugh Hill Conference Room

## **Officers Present:**

President – David Quillen Secretary – Jean Cibula

### **Officers Absent:**

Past President – Marilyn Dumont-Driscoll Treasurer – Frank Bova

### Department Representatives Present:

Steve Anton – Aging George Samraj – CHFM Kelli Komro – HOP James Resnick – MGM Diego Rincon Limas – Neurology Sanford Boye – Ophthalmology Kevin Raisch – Otolaryngology Brian Law – Pharmacology Judith Lightsey – Radiation Oncology

## Absent:

Maria Zajac-Kaye – Anatomy Kevin Brown – Biochemistry & Molecular Emily Weber LeBrun – OBGYN Psychiatry – James Byrd Scott Peterson – Radiology President Elect - Nancy Hardt

Vice President – Kevin Brown

Sue McGorray – Biostatistics Robyn Hoelle – Emergency Med John Hiemenz – Medicine Gregory Murad – Neurological Surgery Susan Semple-Rowland – Neuroscience Robert Matthias – Orthopaedics Marguerite Hatch – Pathology Peter Sayeski – Physiology Carolyn Carter – Pediatrics

Nicole Dobija - Anesthesiology Cindy Prins - Epidemiology Robert Bobilin – PA Program Saleem Islam – Surgery Vincent Bird – Urology

### Invited guests:

Michael Good, M.D., Dean, College of Medicine Kari Cassel, Sr. VP & CIO Shands Healthcare & UF HSC Al Amirin, Sr. Director Technical Services – UF&Shands Academic Health Center Information Technology

- 1. President David Quillen called the meeting to order at approximately 5:02PM; the Augustminutes were approved.
- 2. Announcement, Reports, and Old Business
  - a. New paging system Kari Cassel

Kari Casel provided information and a PowerPoint presentation on mobile communication and alerts (communications problems, improvements ongoing for cell phone providers and paging issue resolutions). Below are some key points from the information provided.

# **Financial and other Factoids**

- Current annual decentralized AHC expenditures on pagers is approximately \$320,000 (American Messaging only)
- Use and deployment reports are not easily available
- 280,000-320,000 monthly messages sent (unknown received)
- Approximately 1200 pagers receive no messages/month and another 800 receive <3
- 300 pagers receive over 200 messages/month
- Over 100 receive >500 messages/month

### **Business Problem**

- Low confidence in the timely delivery of information (coverage, broken pager, battery, etc.)
- Inability to receive immediate responses (2-way communications)
- Incomplete/incorrect directory information
- Lack of flexibility/functionality and ease of use of on-call scheduling system

• Cost (devices, service, security risk, time lost, lack of integration opportunities)

## Proposal

Purchase a commercial solution to provide secure, two-way and auditable communications for healthcare utilizing smartphones and tablets

## Solution – Amcom Mobil Communications

Several vendors have been evaluated and Amcom Software (<u>www.amcomsoftware.com</u>), a subsidiary of USA Mobility, is preferred due to the breadth of products and experience in healthcare.

# Phase 1 – Key Features

# **Key Features of Mobile Connect**

- Separates critical messages from less important emails and text messages
- Secure delivery of messages and responses
- Audit Trail and Full Traceability for Closed-Loop Communications
- Active acknowledgement of message and free-form text response
- Directory look-up and user authentication
- Ability to initiate messages to other users on any type of device from a device running Amcom Mobile Connect
- Remote application wipe and administration
- Leverages cellular and Wi-Fi networks
- Supports a variety of devices to accommodate corporate and personal clients (BlackBerry®, iPhone®, Android®, Cisco®)
- Ability to define critical escalation points based on users' replies
- Web-based on-call scheduler that can be updated by authenticated users and/or delegated to each department

## Phase II - Clinical Communications Suite

- Nurse Call Integrations for GE Telligence and Dukane ProCare 6000
- Philips Patient Monitoring
- Messaging to Cisco and/or NEC phones
- Dynamic Staff Assignment
- Critical Test Results Management

# Costs

Phase I

- \$150,000 for foundation products
- Client (phone) subscription, product maintenance and support approximately \$75/client annually based on 2000 clients

### Phase II

- Gateway(GE, Phillips, Alaris, RTLS, etc.)costs \$132,000
- Amcom Professional services \$45,000
- Annual maintenance \$21,000

### Timeline

Phase I

- Sept 30 complete contract negotiations, technical review, budget and project approval
- Oct 15 Project kickoff and final plan development
- Feb 1-Mar30, 2013 production rollout

Phase II - TBD

b. Dean's report – Michael Good, M.D.

### Financial:

The total cost for the COM incentivesthis year will be \$8M—for the second year in a row, the college will go into its reserves to pay year-end incentives. The current COM Compensative Plan should include a margin at the end of the year that is larger than the incentives that hasaccrued. We have to figure out why the compensation plan is not working.

The college started last year with a break-even budget and we are starting this year FY13 with a negative \$2.6M budget.

# **P&T committees:**

With the help of the Faculty Council, the COM now has new guidelines—the tenure track and the a multi-mission, multi-year track (faculty with two or more assignments in teaching, patient care or research).Faculty in the COM may be appointed in one of three tracks: the TenureTrack, the Multi-Mission Track, or the Focused/Single-Mission Track

We usually have about 50 applications for promotion or tenured; however, this year we have over 60 seeking promotion or tenure. The committees will becompletely restructured.

Dr. Good would like to seek the approval of the Faculty Council to go ahead with the chair appointed appointment. The FC is in agreement if one or both the Chair and Vice Chair will be mission track faculty, a 2 year appointment.

- 3. Ongoing issues—Dr. Quillen led discussion regarding the restructure of the FC policy boards and the UF Senate information:
  - Each Faculty Council member should select one of three policy boards (email will be sent to each member within the next week for their selection).

Faculty Senate:

- The COM Faculty Council is charged with the responsibility of coordinating nominations of new faculty to serve on the UF Faculty Senate.
- There are 25 Senate Seats (19 for Gainesville and 6 for Jacksonville).
- Will there be RVU reductions for "service" participation?

## 4. The meeting was adjourned at 6:10PM

The next Faculty Council meeting will be held Tuesday, October2, 2012 @ 5PM in the Hugh Hill Conference Room

Minutes recorded by Sonya Jones, Administrative Assistant and edited by Dr. Jean Cibula